



Thank you for choosing Clean Water Lab... **Let's Get Started!**

Since you have one of our **Water Testing Kits**, you may be wondering if **your water is safe...**and we're here to help!

Clean Water Lab is certified by the NC Dept. of Health and Human Services for the Microbiological Analysis of Drinking Water. That's just a fancy way of saying that we've worked hard and proven that we are good at what we do!

✓ **What You Should Have...**

- Sample Cup with Tablet*** (*sodium thiosulfate tablet*)
- Water Analysis Order Form***
- Sample Transport Bags***
- (Homeowner's Package Only) Additional cup without tablet**
- Rubbing Alcohol or Bleach
- Clean Paper Towels
- Permanent Marker

**We supply these materials*

Our Sample Cups are tested for sterility!

Are You a *Surface Water* Collector?

- Do not rinse the Sample Cup
- Do not touch the inside of the Sample Cup
- Return Sample within 6 hours of collection
- Do not sample too far away from pumps
- Check with your auditor, you may be able to collect from the pump
- Choose MPN on your order form

Are You a *Well Water* Collector?

- Do not rinse the Sample Cup
- Do not touch the inside of the Sample Cup
- Run water for 5 minutes before collection
- Avoid faucets with attachments
- Remove aerators before collection
- Choose presence/absence on your order form

Directions

1. **Label Your Sample Cup(s)** in permanent marker with:
 - ✓ Your Name
 - ✓ Your Phone Number
 - ✓ Sample ID or location
2. **Clean the fixtures/faucets.** Use bleach or rubbing alcohol and clean paper towels (after 5-minute line flush).
3. **Remove the Residue.** Run the water for approximately 30 seconds to remove residue.
4. **Collect Your Sample.** Fill the Sample Cup as close to the middle line as possible. Leave tablet in cup.
5. **Collect Other Samples (if ordered).** *If you ordered a Homeowner's Package, this cup needs to be rinsed before collection!*
6. **Complete the Order Form.** Be sure to record dates and times.
7. **Prepare Your Sample for Transit.** Use zipper bag to hold ice for transportation.
8. **Drop off Your Sample.** CWLab Sample Drop off is **8:00 am – 2:00 pm, Monday-Thursday.** Well Water samples need to be received within 24 hours of collection.



CLEAN WATER LAB

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Sample drop-off

| 8:00 am -2:00 pm

Monday-Thursday

Did You Know?

Water containing *E. coli* or coliform bacteria may not be safe for human consumption.

To learn more visit www.cwlabtech.com

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